

General Terms and Conditions

Last updated: 27-08-2025

1.1. By using, visiting and/or accessing the casino website and/or any of its subdomains, mobile application or any other platform operated by Trickless N.V., or by creating an account, you fully accept these Terms and Conditions, the Privacy Policy, the Cookie Policy, and any other rules related to the gaming or betting products available on the site ("Terms"). 1.2. If you do not accept these Terms, you are advised not to use the site or its services. 1.3. The Terms may be updated periodically for regulatory or other reasons. Continued use of the site implies automatic acceptance of such changes. 1.4. The site is operated by Trickless N.V., a company registered in Curaçao with registration number 160941. 1.5. The terms "you", "your", "customer", "user" or "player" refer to any person who accesses or uses the site and its services. 1.6. "Games" include Casino, Live Casino, Sports Betting, card games and others available on the site. Trickless N.V. reserves the right to add or remove games at its discretion. 1.7. The official language of the site is English; in case of ambiguity between versions, the English version shall prevail.

User Account 2.1. Legal requirements 2.1.1. By registering an account, you declare that you are at least 18 years old (or the legal age in your jurisdiction). It is your responsibility to verify the legality of the service in your location. 2.1.2. Residents of certain countries (e.g., Aruba, Australia, Curaçao, France, United Kingdom, United States) are not allowed to use the casino services.

2.2. Registration 2.2.1. To play with real money, it is necessary to register an account. 2.2.2. Registration requires complete and updated information such as name, email address, phone number, username and password. 2.2.3. Providing false information may result in account closure. Some details can be modified by contacting support. 2.2.4. Login credentials are strictly personal and must be kept secure. The casino is not responsible for misuse due to user negligence. 2.2.5. Current or former employees, affiliated providers or relatives may not register or receive bonuses or promotions. 2.2.6. Accounts cannot be transferred, sold or assigned to third parties, directly or indirectly.

2.3. Account Management 2.3.1. In case of suspected security breaches or misuse of the account, the casino must be immediately notified. 2.3.2. We reserve the right to void bets or transactions suspected of being fraudulent or irregular. 2.3.3. If an account is closed, related accounts may also be blocked. 2.3.4. Two-factor authentication (2FA) is available for increased security.

2.4. User Declarations By registering you declare: ● You are of legal age to gamble. ● You act on your own behalf, not for third parties. ● You do not reside in restricted jurisdictions. ● You provide truthful information. ● You are responsible for paying taxes on winnings. ● Deposited funds do not originate from illegal activities. ● You are aware of the risk of loss associated with gambling. ● You will not use software or devices that grant unfair advantages. ● You will only use payment methods in your name. ● You will not offend other users or staff members on the site or chat.

Multiple Accounts 3.1. Each user may have only one active account. 3.2. Only one account per household, IP and device is permitted. It is mandatory to notify the casino if access is shared. 3.3. Creating duplicate accounts may result in blocking, voiding bets, and loss of bonuses and winnings.

Winnings and Payments 4.1. Winnings are credited automatically after confirmation of the game result. 4.2. In case of erroneous credits (technical or human error), the amount will be deducted. If erroneously credited funds are withdrawn, they will be considered a debt to Trickless N.V. 4.3. All transactions are subject to verification to prevent money laundering.

Deposits 5.1. To play with real money, a deposit must be made via card, e-wallet, bank transfer or other methods available in the "Deposits" section. 5.2. Various currencies are accepted. Conversion fees are borne by the user. 5.3. We may request identity verification documents (KYC). Failure to

provide may result in account closure. 5.4. You confirm that all deposits are authorized and will not be disputed. 5.5. Each deposit must be wagered at least once before being withdrawn. 5.6. Third-party deposits are not accepted. Winnings will be voided if this rule is breached.

Withdrawals 6.1. For the first withdrawal, identity documents and proof of address are required. Additional verifications (phone or facial) may be requested. 6.2. Withdrawals may be held until identity is verified. False information will result in account closure. 6.3. Withdrawals are only authorized after meeting wagering requirements. 6.4. Funds marked as "Bonus" or blocked due to interrupted games cannot be withdrawn. 6.5. Deposit amounts must be wagered at least once before withdrawal. 6.6. Withdrawals are processed within 2 business days, subject to payment method delays. 6.7. Withdrawals cannot exceed the available balance. The minimum withdrawal is 20 EUR/USD or equivalent. 6.8. The withdrawal method must match the deposit method, except in certain cases. 6.9. Withdrawals over 50,000 EUR may be paid in monthly installments. 6.10. Progressive jackpots are paid in full. 6.11. Any external banking fees are borne by the user.

Account Closure 7.1. You may request account closure at any time by contacting support. 7.2. We reserve the right to close accounts at our discretion, refunding available balances. 7.3. Bonuses not used within 30 days of allocation will be removed.

Personal Data Protection 8.1. Your personal data is processed in accordance with our Privacy Policy and applicable regulations.

Fraud and Illegal Conduct 9.1. Any suspicion of fraud or illegal activity may result in immediate account closure and notification to the authorities. 9.2. Collusion, advantageous software use and VPN use to circumvent geo-restrictions are prohibited.

Live Chat 10.1. Chat use is moderated. Insults, advertising, spam or collusion are prohibited. 10.2. In case of violation, we reserve the right to suspend the account.

Technical Failures 11.1. In case of technical errors, bets and winnings may be voided. Refund of funds is discretionary.

Non-Transferability 12.1. Your rights and obligations are non-transferable. You cannot assign, sell or transfer your account, funds, winnings or bonuses to third parties.

Complaints 13.1. Complaints must be sent by email. 13.2. In case of disputes, server records shall prevail. Disputes will be resolved under the jurisdiction of Curaçao.

Applicable Law 14.1. These Terms are governed by the law of Curaçao. In case of conflict, the English version shall prevail.

Intellectual Property 15.1. The casino® brand and logo are the exclusive property of Trickless N.V. Unauthorized use will be penalized. 15.2. All site content, including software, texts and graphics, is protected by copyright.

Promotions 16.1. Each promotion is subject to its own Promotional Terms, in addition to these Terms. 16.2. By participating, you fully accept such terms and conditions. 16.3. Bonuses not used within 30 days of granting will be removed. 16.4. Standard wagering requirements for casino bonuses are 30x the received amount. Games like blackjack, roulette and video poker contribute less or nothing. 16.5. A feature is available to "pause" the wagering requirement and allow withdrawals (with loss of the incomplete bonus). 16.6. You may forfeit a bonus at any time by contacting support.

Disclaimer 17.1. The player acknowledges the risk of loss. Trickless N.V. is not responsible for financial losses from site use. 17.2. The site does not guarantee continuous, error-free or uninterrupted access. 17.3. Trickless N.V. is not responsible for hardware, software or connection failures of the user.

Casino Use Restrictions 18.1. Gambling is only permitted in jurisdictions where it is legal. 18.2. Only adults are allowed access. 18.3. Some bonuses or games may be restricted by country, according to provider regulations.

Game Availability 19.1. The use of VPNs to access geographically restricted games is strictly prohibited.