

Important Information for Your Wellbeing

The goal of the casino has always been to offer the highest quality service, providing the best possible gaming experience within a responsible environment. In line with this commitment, the casino is also dedicated to preventing compulsive gambling and underage access to its products.

While gambling is a recreational activity, it is important to remember that it should be a pastime and not a means of generating income. Never risk amounts you cannot afford to lose.

Gambling can cause addiction and lead to serious problems, including insolvency, illegal behavior, family, work or academic difficulties. The casino cares about its users and is committed to offering a safe and reliable service. We recommend taking the following measures to keep your gambling healthy and under control.

Game Control Tools Here is a list of useful tools to manage your time and money at the casino: ● **Betting limits:** control how much you want to wager. ● **Deposit limits:** set the maximum amount you can deposit. ● **Loss limits:** avoid exceeding your budget. ● **Reality checks:** receive notifications about your net balance during the session. ● **Self-exclusion:** take a temporary or permanent break from gambling.

We recommend setting these limits before starting to play. For more details, go to your account: [My Profile] → [Responsible Gaming]

Prevention of Underage Access Laws in Curaçao and internationally prohibit access to online gambling for those under 18. The casino applies all necessary measures to prevent minors from participating on its platform. Age is rigorously verified, and legal documents may be requested to confirm identity and age of majority. Until the process is complete, the account may remain suspended.

We also recommend: ● **Limiting the time** minors spend online. ● **Installing parental control software** (e.g., NetNanny, Cyber Patrol, Gamblock). ● **Protecting login credentials and banking details.**

Voluntary Self-Exclusion You can choose to exclude yourself from gambling for one of the following periods: ● 1 day ● 1 week ● 1 month ● 6 months ● 1 year ● Permanent

Effects of self-exclusion: ● The account will remain blocked until the chosen period expires. ● You will not be able to access, deposit, bet or participate in gambling activities. ● You will not receive promotional communications. ● You can withdraw your available balance by contacting customer support. ● You will not be able to create a new account during self-exclusion (otherwise, you risk permanent suspension and loss of balance).

Self-exclusion is final and cannot be revoked before the end date.

Questions About Self-Exclusion? If you have doubts, ask yourself the following: ● Am I losing control of my expenses? ● Have I neglected my family or relationships? ● Am I recovering from an addiction problem? ● Do I gamble under the influence of alcohol or substances? ● Have I lied about the time or money spent on gambling?

If you answered “yes” to any of these questions, we recommend activating self-exclusion and seeking professional support from organizations such as: ● GamCare ● GambleAware ● Gambling Therapy

Reality Check You can activate a temporary alert in your account to notify you after a certain playing time: ● 60 minutes ● 120 minutes ● 240 minutes

The message will appear at regular intervals, giving you the option to end the session.

Useful questions to define your limits: ● How much am I willing to lose? ● How often do I play? ● How much can I afford to spend per day/week/month?