

# Privacy Policy

Last updated: 27-08-2025

**PURPOSE 1.1** At this casino we highly value our customers and take all necessary measures to protect your personal data. The company collects certain personally identifiable information to facilitate our relationship with you and provide the best possible gaming experience. The purpose of this Privacy Policy is to explain our practices regarding the collection, use, and disclosure of information and cookies we collect from or about you. This policy applies regardless of the device you use to access the site (PC, mobile device or otherwise). For the purposes of this policy, the Data Controller is the casino, operated by TRICKLESS N.V., a company registered in Curaçao (number 160941), with registered office at: Zuikertuintjeweg Z/N, Curaçao. Ziobit Limited (No. 14068750) acts as the billing agent with its registered office at: 2nd Floor, College House, 17 King Edwards Road, Ruislip, London, United Kingdom HA4 7AE. All rights are reserved and protected by law.

This policy is based on the following principles: ● Personal data is processed lawfully, fairly and transparently; ● Data is collected, processed and stored only for explicit and legitimate purposes, and will not be used for incompatible purposes; ● Data collected is adequate, relevant and limited to what is necessary; ● Data must be accurate and kept up to date; ● Reasonable efforts will be made to delete or correct inaccurate data; ● Data will be retained only for as long as necessary for the purposes for which it was collected; ● All data will be treated confidentially and with appropriate protection; ● Data will not be shared with third parties, except for the direct provision of services; ● Users have the right to access, rectify, delete, restrict, object and request portability of their personal data.

**TYPES OF DATA COLLECTED AND ITS USE** We collect personal data for: ● Creating your account; ● Complying with legal obligations (e.g., anti-money laundering); ● Internal purposes and reporting; ● Providing the best customer experience; ● Ensuring data accuracy and legality.

Data may include: ● Identifying personal data (name, surname, date of birth); ● Contact details (phone, email); ● Crypto wallet address; ● Payment methods; ● Financial information; ● Login credentials (username, password); ● Connection and location data (IP, MAC); ● Source of funds.

**DISCLOSURE OF PERSONAL DATA** We do not intentionally share data with third parties, except in the following cases: 3.1 Sale or acquisition of business, assets or shares. 3.2 Legal obligations, protection of rights or security of ourselves or third parties. 3.3 Cooperation with authorities in investigations of fraud or illegal activities. We may share data with: ● Gaming regulatory authorities; ● AML/CTF entities; ● Law enforcement authorities in relevant jurisdictions. 3.4 Third parties supporting us in technical operation, customer support, communications, data analysis, promotions, etc. Such third parties are contractually bound to comply with current regulations. 3.5 Games provided by third parties are also subject to their own privacy policies. 3.6 We do not transfer data to countries without adequate protection levels, except with additional safeguards and updates to this policy.

**DATA RETENTION PERIOD 4.1** Data is retained only for as long as necessary for the intended purposes. Data will be kept for at least 5 years after the end of the relationship with the customer. In some cases, longer due to legal obligations, including: ● Anti-money laundering prevention; ● Tax obligations; ● Player protection; ● Civil or criminal legal requirements.

**YOUR PRIVACY RIGHTS** You have the right to: ● Access your data; ● Correct inaccurate data; ● Request deletion (in certain cases); ● Restrict processing; ● Request portability; ● Object to processing; ● Withdraw consent from your account.

You can exercise these rights through: ● Your personal account (if applicable); ● The "Contact Us" section of the site. We will respond within a maximum of 30 days. In case of rejection, reasons will be provided. We reserve the right to reject excessive or disproportionate requests.

**UPDATING PERSONAL DATA** 6.1 You can review, update or delete certain data from your account. Essential data for verification (e.g., date of birth) cannot be deleted. 6.2 To obtain a copy of your data, we may request an identity document. Account closure can be requested from your account or through customer support, except for legitimate retention reasons.

**SECURITY** 7.1 The casino implements technical and organizational measures to protect your data from unauthorized access, loss or alteration. We use updated security protocols and monitoring systems. 7.2 No system is infallible: if you suspect a data breach, contact us by email.

**PROFILING** 8.1 We use data (gaming behavior, cookies, location, etc.) to offer you a personalized experience. 8.2 Profiling also allows us to detect suspicious behavior, term violations or regulatory breaches.

**COOKIES** 9.1 What are cookies? They are text files stored in the user's browser. They are used to recognize the device, analyze site usage and improve efficiency and security. More information: <https://allaboutcookies.org/how-to-manage-cookies>

9.2 Cookie management Users can configure their browser to accept or reject cookies. However, some features may be limited.

9.3 Advertising and cookies The site records IP addresses for statistical and advertising purposes (e.g., language-based banners). We are not responsible for practices or content of external linked sites.

**CHANGES TO THE PRIVACY POLICY** 10.1 This policy is regularly updated to comply with regulations and ensure maximum protection. Any change will be communicated through the site and/or by email.

**CONTACT** 11.1 For questions, notifications or to exercise your privacy rights, contact us by email.